





# Introduction

Foremost a <u>Membership</u> Organisation Also seen as Bilateral Chamber of Commerce, or Trade & Investment Support Organisation

Founded in 1996, now between 250 - 300 members



# Most important roles of MDBC:

- 1. Business Services
- 2. Representation
- 3. Networking



# **Members Community**

- > 280 members (95% corporate)
- MNCs SMEs Sole Proprietors, Entrepreneurs
   Diversified conglomerates
   Government linked
- Dutch, Malaysian, and other nationalities
- Widest variety of sectors:

Agriculture & Timber, Automotive, Aviation, Chemicals, Construction & Infrastructure, Corporate Services (Finance / HR / Legal), Education, Consultancy & Services, FMCG / F&B, Hospitality & Tourism, ICT, Logistics / SCM, Manufacturing, Oil & Gas & Power, Trading.



#### MDBC Members: Dutch (-linked) MNCs operating in Malaysia

























































### MDBC Members: Dutch "SMEs" operating in Malaysia (some examples)















































#### **MDBC Members:**

Malaysian organisations with Dutch connections (some examples)





















NL – based organisations (some examples)









(+ 12 Dutch Universities)

And variety of other Malaysian and other examples:

















#### MDBC Members: <u>Service Providers</u> - Malaysian, Dutch & others

Company Secretariat
Immigration & Visa
Logistics & SCM
Hotels, Hospitality and F&B
Relocation
Printing & Photography
Premiums, Merchandise
ICT & Cybersecurity
Strategy & Change Management
Car & car rental

Audit, Tax, Valuation
Real Estate & Office Space

Legal

**Cultural competence** 

**Green Building** 

**Education & Training** 

IP

**App Development** 

Office Furniture

**Debt collection** 

**HR & Recruitment** 

Banking

Branding, Design, PR

**Exhibitions** 

Travel, Airline

Governance

**CSR** 

Revenue Consulting

**Interior Design** 

**Telecomm & Internet** 

"MDBC is like the Yellow Pages!"

"MDBC is a 1-stop centre for your SOFT LANDING!"









#### The MDBC Network (external):







#### OTHER CHAMBERS & ASSOCIATIONS IN MALAYSIA

**European Chambers AMCHAM** 

FMM
MABC Australia

MICCI JACTIM / KOCHAM

#### **ASEAN DUTCH CHAMBER NETWORK**

DUTCHCHAM (SINGAPORE)
DCCP (PHILIPPINES)

DBAV (VIETNAM)
MDBC (MALAYSIA)

DBN (INDONESIA)
NTCC (THAILAND)





# The MDBC Network: MDBC Partners include the Main Malaysian Agencies



















Ministry of Investment Trade & Industry (MITI), its main agencies and several State agencies; most of which are also MDBC members.



The MDBC Network: MDBC Partners include other main Malaysian agencies (all of these are MDBC members / stakeholders)















# **Strategy 2019 - 2024**

We support our (potential) members to be more successful on their Malaysian/ Dutch business journey Higher goal Why do we exist? To be the best business Entrepreneurial Audacious chamber in the Core values Independent, world\* goal Accessible, **Providing** What do we Where are we Responsible, stand for? going to? lasting value to Service Minded our members Core qualities What do we excel at? To connect people, businesses, (non) governmental organisations in providing unique services in a relevant networking environment

#### STAKEHOLDERS (who do we serve?)

Strengthen the stakeholder base

Increase stakeholder engagement & satisfaction

#### **SERVICES** (what do we offer?)

Elevate awareness of MDBC services

# Strengthen the value proposition Create business development op-

Organise high quality events Create business development opportunities/exposure for members

#### **INTERNAL PROCESSES** (how do we do it?)

Building a high performing team

Create well structured & organised processes

#### FINANCE (how do we ensure a healthy financial basis?)

Maintain financial sustainability

Ensure economic advantageous procurement



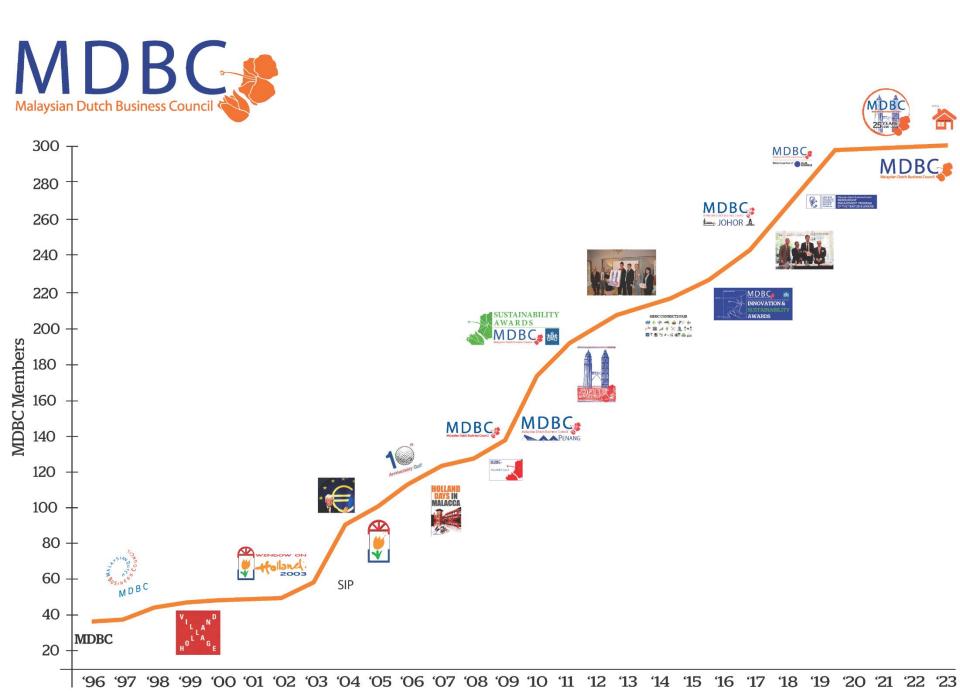
# Strategy 2019 - 2024: defining audacious goal



#### \* 90% of members:

- 1. are satisfied with the variety and completeness of business services at MDBC
- 2. are satisfied with MDBC's role in representing their company to relevant stakeholders
- 3. are satisfied with the networking opportunities provided by MDBC
- 4. would recommend MDBC to potential members
- 5. are satisfied with the return on investment of their membership
- \* Ideally a ranking would be used to compare different business chambers. As there is no international ranking, our goal is to proclaim to be the best business chamber in the world

based on these indicators







#### The current MDBC Team:

Executive Director: Marco

Events & Membership: Chayenne

Communications: Jocelyn Office & Admin: Catherina

Student Internship Program: Jolande Student Interns: Nienke, Dikra, A'fief







# MDBC THE TROPHY ROOM



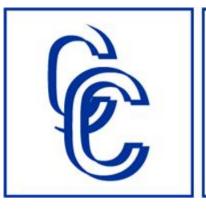






Malaysian Dutch Business Council MEMBERSHIP **ENGAGEMENT PROGRAM** OF THE YEAR 2018 AWARD





APAC 2018 International Chambers of Commerce Awards & Conference

# Malaysian Dutch Business Council MEMBERSHIP ENGAGEMENT PROGRAM OF THE YEAR 2018 AWARD







# Network partner of



- \*\* MDBC one of the leading Dutch Chambers in the world
- \*\* 2<sup>nd</sup> Dutch Chamber in the world to be <u>accredited</u> (and re-accredited 2023)
- \*\* Cooperation MDBC Netherlands Embassy KL best practice globally











# Best Bilateral Business Services Provider – Malaysia

Malaysian Dutch Business Council (MDBC) is a bilateral chamber of commerce with more than 250 corporate members, focusing on providing business services, representation, and networking. It forges business ties between Malaysia and the Netherlands and works in close partnership with the Netherlands Embassy in Malaysia and with the Malaysian authorities. Considered one of the most active councils in Malaysia and acknowledged as a 'best-in-class' leader among Dutch Business Hubs globally, MDBC has the audacious goal of becoming the best business chamber in the world, providing lasting value to its members.



While MDBC hasn't really changed its core values (entrepreneurial, independent,

accessible, responsible, service oriented) since its foundation in 1996, it has been able to more solidly define them, horning in on its strengths, and increasing the breadth of services offered. Throughout its journey so far it has always focused on the value of the membership, ensuring that Dutch companies interested in doing business in Malaysia (and via Malaysia with the wider ASEAN and Asian Begion), or and guidance. It means that MDBC invests in its relationships with each member, personalising and strengthening the bond with each interaction. Knowing them this well adds motivation for the council to work that much harder on their behalf; it wants to see them succeed because it knows that strong, successful members mean a strong and successful business and membership community.

Much like the rest of the world, MDBC's business has shifted to remote working. It ensured that all staff had the hardware and



delivered webinar events that stood out from all the rest. There were 'non-traditional' webinars such as cooking and exercise' medical webinars. It even started a friendly exercise competition MDBC app to encourage members to keep their activity the day for live chats so visitors to the Village looking for service providers can find the right match for any multitude of their business needs, all under one (virtual) roof. The Village is free to visit and open to all, worldwide at www.vrexhibition.vruniverse.com.mv.



# **Events**

Talks/ Seminars
Visits
Networking/ Social
Dialogues/ Representation
Exhibitions / Conferences
Sector Committees
Government / Authorities

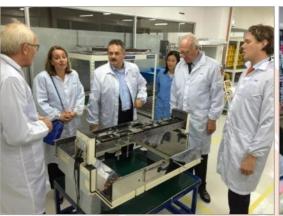
Avg. 3 events / month, Many are complimentary for members.

EuroCham, ADCN.













# Representation

#### **MY Authorities**

Trade & Investment Issues
Immigration Issues
Sector Committees
Federal and State
COVID-19 / MCO related

#### **Exhibitions**

Support Dutch missions
Support Embassy initiatives
Holland Pavilion

# Malaysia in NL

ASEAN Business Dialogue/Week
Malaysia / ASEAN / ASIA seminars



















#### MDBC Chapters in Penang and Johor

Reaching out to local authorities for members in Northern & Southern regions.

Penang since 2010, Johor since 2017.





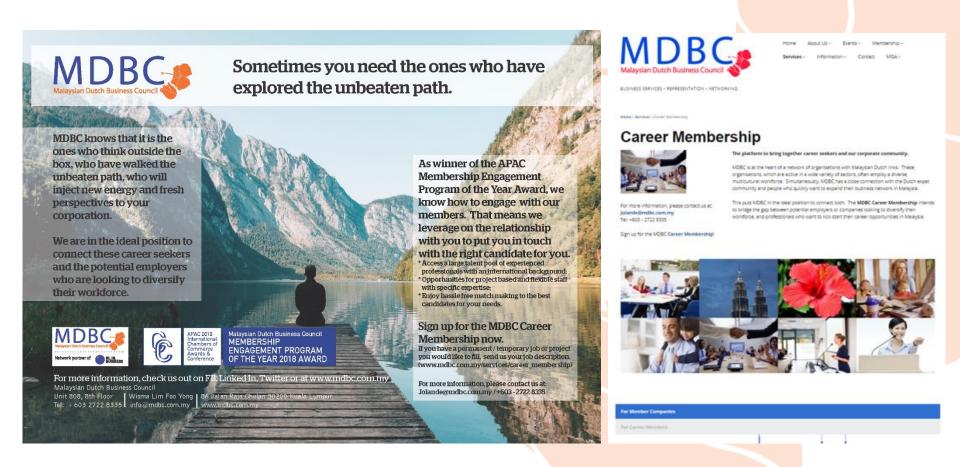






#### The MDBC Career membership

Bringing together our corporate community and (Dutch-linked) career seekers









#### The MDBC Innovation & Sustainability Awards

Sharing of best practices and recognition of sustainability and innovation

High - class event with quality winners. Media awareness (radio, print)

























### **MDBC Publications & Publicity**

Wide exposure for members.

Quarterly Magazine, Directory, Social Media, Media.











#### The MDBC Student Internship Program

- Placement of >100 Dutch student interns annually, with MDBC member companies in Malaysia!
- More than 1,400 placements since 2004!
- Cooperation with 10 12 partner Universities in The Netherlands;
- Orientation / Graduation / Master's internships;
- Wide variety of study areas;
- Internships of 100 nett days (5 months);
- Fully coordinated with cultural briefing, application of work permit, etc.









# **Special program:**

MY ORANGE

Responsible Business Conduct

Working Group

>> Support for MATRADE and

Malaysian exporters to EU









# **Rumah Oranje**

#### Hot Desk Services include:

- A flexi desk
- -Zoom room / phone booth
- WiFi access
- Small pantry basic refreshments\*
- Company name / logo signage at the door
- \*T&Cs apply

- Small boardroom
- Visitors / waiting area
- Print & Copying facilities\*



Interested? To find out more information, or to book your stay in Rumah Oranje, contact info@mdbc.com.my









# Rumah Oranje- hot desks & virtual office address

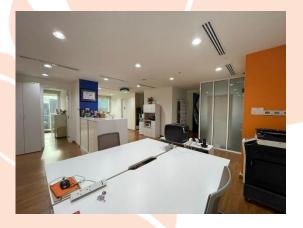














# In Summary:

- >> Check if you receive our emails!
- >> Event attendance! (anyone from your organisation)
- >> Make use of our Business Services / Representation / Chapters
- >> Connect with fellow members!
- >> Get exposure through MDBC events and (online) media
- >> Give us feedback & suggestions
- >> How can you get involved?!





# **Upcoming Events Timeline:**

# **May 2024**

- >> **13 17 May** CMM / MDBC ESG Week
- >> 21 May ADCN / MDBC: EU FTAs With ASEAN [Webinar]

# **June 2024**

- >> 8 June BMW / MDBC: Morning Coffee & Test Drive
- >> 19 June MDBC: ESG in Action
- >> **25 June** MDBC AGM for FY 2023





# **Upcoming Events Timeline:**

# **July 2024**

>> 1 July – CMM / MDBC: Simplified ESG Disclosure Guide (SEDG) Adopter Workshop for SMEs, Johor

# August 2024

>> **20 August** – CMM / MDBC: Simplified ESG Disclosure Guide (SEDG) Adopter Workshop for SMEs, Kuching, Sarawak





# **Upcoming Event Timeline:**

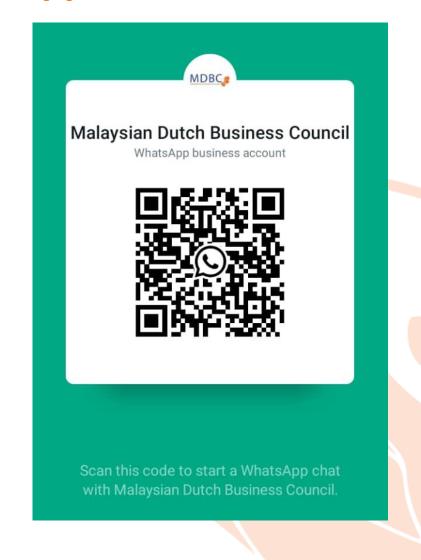
**Visit MDBC Events Timeline here:** 







# MDBC Whatsapp +6012 843 0043:





For more information please visit www.mdbc.com.my

